



Ports, Services and Logistics

## QUALITY POLICY

Busserk is cooperation that carries out port operations of maritime transportation according to the local and international regulations and terms as well as providing logistics and warehousing services.

- To be the preferred cooperation in our field by continuously supporting our vast knowledge and experience with advanced technology, and by maintaining legal and customer's terms,
- To be the trusted and sought-for company that fulfills the requirements and expectations of its customers throughout all processes,
- To track and apply technological improvements in the field,
- To continuously improve the quality level by placing emphasis on teamwork in order for all personnel to become individuals that are competent and can use their skills preeminently,
- To establish quality, environmental and occupational safety awareness in all its personnel, and to establish a collaboration on trust with its contractors and suppliers,
- To export our current technical, administrative knowledge and financial savings in order to make our company and Turkey known globally,
- To prevent further discrepancies by finding the most appropriate, correct and economical solutions,
- To complete each project perfectly in due time, using top level techniques compliant with its project, in requested quality and within its budget,
- To be a role-model cooperation that is respectful to its community and environment,
- To increase customer satisfactions by continuous improvement of the efficiency of quality management system and performance of business processes,

To contribute to the national economy by continuously improving the business volume are specified as the Quality Policy.

All our personnel will take the necessary precautions and collaborate in order to achieve these objectives, and will create a culture open for continuous improvement.

Emrah GEZGİN  
General Manager

A handwritten signature in blue ink, appearing to be "Emrah GEZGİN", written over the printed name and title.